



OFFICE OF THE MAYOR  
CITY OF CHICAGO

RAHM EMANUEL  
MAYOR

September 22, 2016

Dear Friends:

As Mayor and on behalf of the City of Chicago, it is my pleasure to extend heartfelt congratulations to the West Corporation on this, its 30<sup>th</sup> Anniversary.

Established in 1986, the West Corporation is a true leader in creating new channels for businesses and consumers to collaborate, connect, and transact. What started as an inbound contact center dedicated to combining new technologies has since evolved into a multi-billion dollar corporation that employs thousands. Thanks to the enduring efforts of the West Organization, countless clients have received reliable, scalable, and productive communication services.

I commend the West Corporation for its unwavering commitment to communication platforms by ensuring innovative state-of-the-art services and I am proud to recognize the West Corporation for shepherding change within communication services while safeguarding the well-being of its clients.

On behalf of the people of Chicago, please accept my congratulations as you commemorate this important milestone. Best wishes for much continued success.

Sincerely,

A handwritten signature in blue ink that reads "Rahm Emanuel".

Mayor