



Cisco WebEx Web Conferencing Comparison Matrix



For more information:

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Whether you need to host small, collaborative meeting, offer large-scale seminars or provide online customer support, InterCall has a web conferencing service that will meet your communication needs. With Cisco WebEx™ Web Conferencing, provided by InterCall, you get feature-rich solutions that will help you make the most of your meetings and events. The chart below outlines the features available with each service so you can find the one that's right for you.

| | Cisco WebEx™ Meeting Center | Cisco WebEx™ Event Center | Cisco WebEx™ Training Center | Cisco WebEx™ Support Center |
|---|-----------------------------|---------------------------|------------------------------|-----------------------------|
| Core Features | | | | |
| Presentation/Document Sharing | X | X | X | |
| UCF: Microsoft® PowerPoint® Animations/Transitions | X | X | X | X |
| UCF: Adobe® Flash®, Streaming Audio/Video, WebEx Recordings | X | X | X | X |
| Full Screen Viewing and Zooming | X | X | X | X |
| Share Multiple Documents at Once | X | X | X | X |
| Share Whiteboard | X | X | X | |
| Application Sharing | X | X | X | X |
| Applications Sharing with Remote Control | X | | X | X |
| Share Web Browser | X | X | X | X |
| Share Web Browser with Remote Control | X | | X | X |
| Share Web Content | X | X | X | |
| Desktop Sharing | X | X | X | X |
| Desktop Sharing with Remote Control | X | | X | X |
| Annotation | X | X | X | X |
| File Transfer | X | | X | X |
| Polling | X | X | X | |
| Video | X | | X | X |
| Chat | X | X | X | X |
| Record | X | X | X | X |
| Attention Indicator | | X | X | |
| View Recordings | X | X | X | X |
| Record & Playback Editor | X | X | X | X |
| MyWebEx | X | X | X | X |
| Online Reports | X | X | X | X |
| Microsoft Outlook® Integration | X | | X | |
| Unlisted Meetings | X | X | X | X |



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| | Cisco WebEx™ Meeting Center | Cisco WebEx™ Event Center | Cisco WebEx™ Training Center | Cisco WebEx™ Support Center |
|---|--------------------------------|------------------------------|---------------------------------|--------------------------------|
| Site Administration | X | X | X | X |
| Schedule Meeting Templates | X | X | X | X |
| Quick Scheduler | X | X | X | X |
| Right Click Document and Share | X | | | |
| Rename and Reorder Viewer Tabs | X | X | X | X |
| Notes | X | | | |
| PowerPoint presenter notes panel | X | X | X | |
| Meeting Transcript | X | | | |
| Attendee Join before Host | X | X | X | |
| Schedule on Behalf of Host | X | | X | |
| Floating Participant Window | | X | X | X |
| Localization* | X | X | X | X |
| Floating panels – Application and Desktop Share | X | X | X | X |
| Floating panels in Meeting Manager | X | X | X | X |
| Notifications | X | X | X | |
| Seamless Sharing Transitions | X | X | X | X |
| QuickStart | X | X | X | |
| Sharing Mode Icons | X | X | X | X |
| Universal Annotation | X | X | X | X |
| Floating Icon Tray | X | X | X | X |
| Specialized Features | | | | |
| Auto Screen Resolution Adjust | X | | | X |
| Auto Play Presentation | X | | | |
| Alternate Host | X | | | |
| Reservationless-Plus® Audio Integration | X | X | X | |
| Sub-conferences with Reservationless-Plus | | | X | |
| Scales to Thousands | | X | | |
| Lead Source Tracking | | X | | |
| Enrollment Scoring | | X | | |
| Event Grouping by Program | | X | | |
| Persistent Media Viewer | | X | | |
| Copy from... | | X | | |
| Report Builder Wizard | | X | | |
| Email Template Manager | | X | | |
| Enrollment Question Manager | | X | | |
| Panelist Entrance and Prep Room | | X | | |
| Email Management System | | X | X | |
| HTML Invitations | | X | X | |
| Automated Enrollment/Registration | | X | X | |



| | Cisco WebEx™ Meeting Center | Cisco WebEx™ Event Center | Cisco WebEx™ Training Center | Cisco WebEx™ Support Center |
|--|--------------------------------|------------------------------|---------------------------------|--------------------------------|
| Multiple Panelists | | X | X | |
| Customizable Registration | | X | X | |
| Drop-off URL | | X | X | |
| Threaded Q&A | | X | X | |
| Recording Showcase | | X | X | |
| Instant Feedback | | X | X | |
| Testing and Instant Grading | | | X | |
| Poll Editor | | | X | |
| Test Authoring | | | X | |
| Test Library | | | X | |
| Pre-and Post-Session Testing | | | X | |
| Automatic Scoring and Grading | | | X | |
| Instructor Scoring | | | X | |
| Download Course Materials | | | X | |
| Pre-cache Course Materials | | | X | |
| Customized Registration Forms | | | X | |
| "Copy From" in Scheduler | | | X | |
| Raise Hand Alert | | | X | |
| Floating Training Manager | | | X | |
| Breakout Sessions | | | X | |
| Ecommerce | | | X | |
| Hand-On Lab | | | X | |
| SCORM Compliant | | | X | |
| Auto Record Session | | | X | X |
| Invite Subject Matter Experts | | | | X |
| Remote Printing | | | | X |
| Permission-Based Remote Control | | | | X |
| View-Only Option | | | | X |
| CSR Authentication | | | | X |
| Log On as Different User | | | | X |
| Inactivity Alert | | | | X |
| Multi-Agent Support | | | | X |
| Call Escalation | | | | X |
| Simplified Support UI | | | | X |
| Reboot and Reconnect | | | | X |
| System Information | | | | X |
| Four Layers of Authentication Tracking Codes | | X | X | X |
| MyWebEx | | | | |
| My Meetings | X | X | X | X |
| My Recordings | X | X | X | X |
| My Files | X | X | X | X |
| My Contacts | X | X | X | X |
| My Reports | X | X | X | X |
| My Audio | X | X | X | X |
| One-Click Meeting | X | X | X | X |



| | Cisco WebEx™ Meeting Center | Cisco WebEx™ Event Center | Cisco WebEx™ Training Center | Cisco WebEx™ Support Center |
|---|--------------------------------|------------------------------|---------------------------------|--------------------------------|
| SSL Encryption | | | | |
| Automatic Traffic Encryption | X | X | X | X |
| Branding | | | | |
| Custom Site Colors and Logo Art | X | X | X | X |
| Mobility | | | | |
| Invite by text messaging: Invite participants to join the audio portion of the meeting via text messaging | X | X | X | |
| Mobile access: Join WebEx meetings | X | | | |
| Send and access email invitations | X | | | |