

Web Conferencing Comparison



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InterCall offers a range of web conferencing solutions designed for use with different types of meetings: from less formal on-the-fly get-togethers to carefully structured company-wide conferences or training sessions.

InterCall Unified Meeting®—let people see what you are talking about and collaborate during your online meetings with our proprietary web conferencing product. You get audio, web and video conferencing in a single system that integrates with everyday business tools, like calendaring systems and instant messaging clients, so starting and joining meetings is done just with a click of the mouse. The best part is that all of this comes as a service that InterCall manages for you.

Microsoft® Office® Live Meeting, offered by InterCall—host interactive, collaborative meetings by showing presentations, software and web sites. Office Live Meeting offers unique features, such as muting lines and dialing additional participants from the web interface, Microsoft Office integration, custom slides, reporting tools, recording and printing to PDF. It's a flexible tool that can be configured to suit the needs of your conference—no matter what size or type.

Cisco WebEx™ Meeting Center, provided by InterCall—engage your participants by sharing a PowerPoint presentation, demonstrating software, showing web site navigation, asking polling questions and transferring files. The integration with Reservationless-Plus® lets you control the audio portion of your meeting online. WebEx Meeting Center provides the ultimate collaborative platform for your day-to-day business communication needs.

Cisco WebEx Training Center, provided by InterCall— deliver live, interactive training sessions with features specifically designed with the virtual classroom in mind. In addition to sharing presentations or demonstrating applications, you can conduct quizzes online, separate trainees into work groups for collaborative projects and host post-training tests for follow-up.

Cisco WebEx Event Center®, provided by InterCall—get everything you need to manage your online marketing seminars. WebEx Event Center gives you tools to invite participants, manage their registrations, prepare for your event, share your presentation and follow-up with your attendees.

Cisco WebEx Support Center, provided by InterCall—let your technical support team diagnose and resolve customer problems online, just as efficiently and effectively as they would on-site. Customer files can be transferred for off-line analysis or technicians can actually run customers' desktops and download patches or updates to the their computers.

Adobe® Acrobat® Connect™ Pro, offered by InterCall—captivate your audience with interactive online meetings and virtual classroom experiences that are just a click away. Make your point with powerful multimedia tools, including integrated audio, interactive simulations and breakout rooms.

IBM® LotusLive: Meetings, offered by InterCall—use this powerful, yet simple tool for securely displaying presentations and sharing real-time applications on the Internet. It provides the most common features needed for web presentations and requires minimal training and support. With LotusLive: Meetings, you can quickly share anything on your computer with people anywhere in the world.

FEATURES:	InterCall Unified Meeting	Live Meeting	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	Adobe Acrobat Connect Pro	LotusLive: Meetings
PRE-MEETING								
Concurrent participants	125	1250 (Pro version only)	500	1,000	3,000	4	600	1,000
Custom content services	X	X	X	X	X			
eCommerce				X				
Instant meetings and/or one-click meetings	Up to 125	Up to 1250 (Pro version only)	Up to 500	Up to 500		Up to 4	X	Up to named user capacity
IBM® Lotus Notes® integration	X	X	X	X	X		X	X
Meeting calendar	X		X	X	X	X	X	
Meeting invitations	X	X	X	X	X	X	X	X
Microsoft Office integration – launch from Microsoft® Word, Microsoft® Excel® or Microsoft® PowerPoint®		X	X	X	X	X		
Microsoft® Outlook® integration - no separate install required	X							
Microsoft Outlook integration – separate install required		X	X	X	X	X	X	X
Online scheduling	X	X	X	X	X	X	X	
Practice session					X		X	
Pre-call survey		X		X				
Program management					X			
Recurring meetings	X	X	X	X	X		X	
Registration	X	X	X	X	X		X	
Scheduling templates	X		X	X	X		X	
IN-MEETING FEATURES								
Active Talker indicator	X		X	X	X		X	
Animation – Adobe® Flash®	X	X	X	X	X		X	
Animation – Microsoft PowerPoint	X	X	X	X	X		X	
Annotation - application share/web tour	X		X	X	X	X	X	X
Annotation - within slides	X	X	X	X	X		X	X
Application sharing/viewing	X	X	X	X	X	X	X	X
Attention indicator				X	X		X	
Audience view/seating chart	X	X	X	X	X		X	X
Audio broadcast	X	X†					X	
Audio conference controls	X	X	X	X	X		X	
Audio play name and	X							

FEATURES:	InterCall Unified Meeting	Live Meeting	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	Adobe Acrobat Connect Pro	LotusLive: Meetings
rename								
Breakout sessions	X (audio rooms)	X**		X			X****	
Chat	X	X	X	X	X	X	X	X
Dial-out to contacts from Outlook Address Book through web interface	X							
Dial-out to group	X							
Emoticons/raise hand	X			X	X		X	X
File transfer or handouts	X	X	X	X		X	X	X
Instant feedback	X			X	X		X	
Instant messenger integration	X (MSN®, Lotus® Sametime®, Office Communicator)	X (Live Communication Server, Office Communication Server)	X (MSN, Lotus Sametime, AIM®, WebEx Connect, Yahoo! Messenger, Google Talk™, Skype™)	X (MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	X (MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	X (MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	X (Microsoft Live Communications Server (LCS), Office Communicator)	
Invite by text messaging (SMS)			X	X	X			
Moderated Q&A	X	X		X	X		X	X
Moderator interface customization	X	X	X	X	X	X	X	
Multi-language support	X	X	X	X	X	X	X	
Multiple presenters	X	X	X	X	X		X	
Multipoint video via web camera	X	X	X	X			X	
Note taking panel		X	X				X	
Participant photo display		X					X	
Participant search	X	X	X	X	X		X	
Participant interface customization	X	X	X	X	X	X	X	X
No participant software download required	X	X (optional web-based version with no download)			X (optional Flash-based client with no download)		X	X
Password - attendee	X	X	X	X	X	X	X	
Password - leader	X	X					X	X
Permissions-based help desk application		X				X		
Polling – on-the-fly	X	X	X	X	X		X	X
Polling – pre-planned	X	X	X	X	X		X	X
Presenter photo display	X	X					X	

FEATURES:	InterCall Unified Meeting	Live Meeting	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	Adobe Acrobat Connect Pro	LotusLive: Meetings
Print or save files		X	X	X		X	X	
Project Accounting Codes		X	X**	X**	X**	X**	X	
Real-time meeting statistic monitoring	X	X						
Reconcile audio and web participant	X						X	
Record and playback	X	X	X	X	X	X	X	X
Relay Conference Captioning		X**‡	X**‡	X**‡	X**‡			
Remote Desktop Control	X	X***				X	X	X
Request support from meeting interface - operator joins audio and web	X						X	
SSL encryption	X	X	X	X*	X*	X*	X	X
Smartphone web access	X (iPhone)		X (iPhone, iPad, BlackBerry)					
Store dial-out numbers	X						X	
Sub-conferences using Reservationless-Plus	X	X**		X				
Supports 3D objects	X		X	X	X		X	
Supports audio clips		X	X	X	X		X	
Supports video clips	X	X	X	X	X		X	
System summary reports	X							
Testing and grading	X	X**		X			X* (eLearning module)	
Two-way VoIP	X	X**‡	X**	X**	X**	X**	X	
Two-way VoIP/PSTN hybrid audio controls	X	X**‡					X	
Upload slide presentations on-the-fly	X	X	X	X	X		X	X
Video Active Speaker			X					
Video via webcam	X	X	X	X		X	X	X
Web touring	X	X	X	X	X	X	X	X
Whiteboard		X	X	X	X		X	
POST-MEETING								
Lead scoring					X		X	
Meeting transcript			X	X	X		X	
Post-event emails	X				X		X	
Post-event survey	X	X**	X	X	X		X	
Record and playback - CD		X	X*	X*	X*			
Record and playback - Zip	X							X
Record and playback - hosted	X	X	X	X	X	X	X	
Record and playback - end user editing			X	X	X	X	X	
Reporting - archive	X	X	X	X	X		X	

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tracking								
Reporting - chat			X	X	X	X	X	
Reporting - exportable	X	X	X	X	X	X	X	
Reporting - participant list	X	X	X	X	X	X	X	X
Reporting - polling results		X	X	X	X		X	X
Reporting - survey and quizzes	X	X		X			X	

* Supports more with advance notice and planning.

** Available on customer dedicated sites only. Additional fees may apply for select features.

***Available via Easy Assist feature for Professional version only

****Applies to web only – Reservationless-Plus breakout can be used but is not integrated with the web controls

‡ Available in certain countries and sites.