

Cisco WebEx Connect Web IM

Cisco WebEx™ Connect Web IM, offered by InterCall, is a secure, enterprise-grade instant messaging (IM) and presence notification solution that has the familiar look and feel of the desktop client.



For more information:

In the U.S.:
800.374.2441
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In Canada:
877.333.2666
www.intercall.ca

With WebEx Connect Web IM, you can:

- + Collaborate using web-based, enterprise-grade instant messaging, from any Internet-enabled computer, without any software downloads.
- + Send and receive instant messages securely, even if you aren't connected to your corporate network.
- + Use WebEx Connect Web IM with Cisco WebEx web conferencing applications and turn an IM session into an online meeting—instantly.

Collaborate securely with colleagues—inside or outside your organization.

Send and receive IMs without installing or managing software on your desktop. Take your IM contacts with you using just a browser and an Internet connection.

Find business contacts quickly and see who's online and available to chat instantly. Chat securely from any desktop—even from a shared computer. Simply sign in, and send and receive instant messages with confidence, taking advantage of WebEx Connect single sign-on, encryption and server-side IM logging capabilities.

MOVE AT THE SPEED OF BUSINESS.

Instantly see which colleagues, partners or customers are online, available or busy. Reach out to people quickly, get feedback and make better-informed decisions faster.

AVOID ADDED INFRASTRUCTURE WITH A HOSTED SOLUTION.

WebEx® services are delivered on demand over the Cisco Collaboration Cloud. No new software or hardware is required, making these services easy to implement and scale as your needs change. The Cisco Collaboration Cloud offers better than 99.99% reliability, as well as robust security, to meet your strict requirements. Your session content is never stored on our servers, and 128-bit SSL or 256-bit AES encryption ensures privacy during transmission. WebEx services are stringently audited against ISO-17799 standards and compliance details provided in an SAS 70 Type II report and other third-party security reports.



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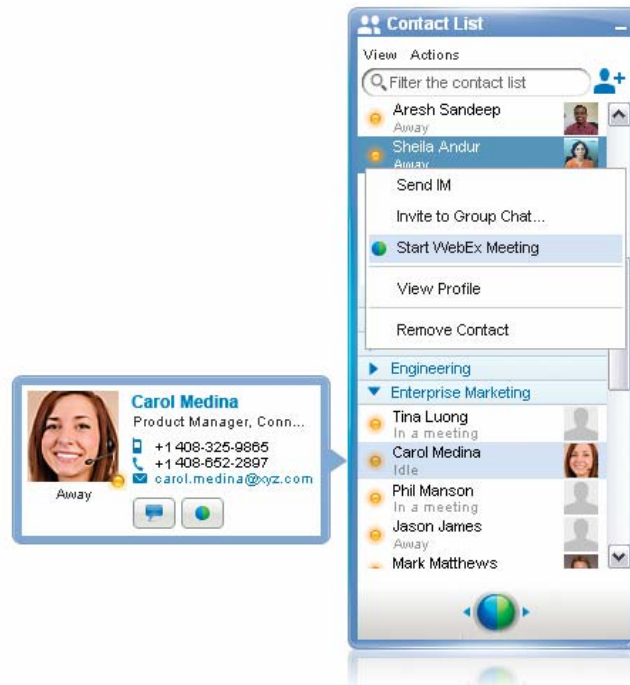
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Streamline communications using these powerful features:

WEB-BASED ACCESS

Communicate with colleagues using any computer that has a supported web browser—without having to download or install additional software.



Keep in touch with your business contacts using WebEx Connect Web IM from any computer with an Internet connection and a browser—with no software to download. Escalate to WebEx meetings with the click of a button.

PRESENCE

See who's online and available at any moment and choose who can see your presence information. Create custom presence notifications or set up a 'Do Not Disturb' presence message.



Check your colleagues' presence status and profile information and inform others of your availability.



ENTERPRISE INSTANT MESSAGING

Chat securely with encrypted one-to-one IM or with a group.

CONTACT MANAGEMENT

Add contacts directly from your corporate address book and manage your contact lists by creating groups. Search for and add other WebEx Connect users by username or email address.

FEDERATION

Extend your network and instant message anyone using an AOL Instant Messenger (AIM) or an XMPP-based client such as GoogleTalk, Adium, iChat or Pidgin.

INTEGRATED WEB CONFERENCING

Take advantage of integration with WebEx meeting applications to quickly schedule and launch WebEx web conferences right from the WebEx Connect Web IM client.

BUSINESS CARDS

View detailed contact information and photos for anyone on your contact list.

CENTRALIZED ADMINISTRATION

Add, update, deactivate or reactivate users and their profiles easily from a single console. Determine which users have access to specific features using organizational policies IT can control. Also, centralize provisioning and simplify management.

SERVER-SIDE IM LOGGING

Keep logs of all instant messaging traffic throughout your organization and send those messages to your existing email archives or to other third-party archiving endpoints.

WORK FROM ANYWHERE

Access WebEx Connect Web IM from any public Internet connection. There's no hardware for your IT department to set up or maintain.

For more information about Cisco WebEx Connect and InterCall's full suite of WebEx web conferencing services, visit us at www.intercall.com.

**Supported Browsers include: Safari 4.0, Firefox 3.0 and 3.5, and Internet Explorer 7.0 and 8.0.*