



# InterCall and SAVVIS

## Partners in Video Conferencing



**For more information:**  
800.603.9402  
[www.intercall.com](http://www.intercall.com)

As business continues to move at a faster pace, visual conferencing will continue to be in high demand. InterCall Video Conferencing (combining multi-point video conferences, world-wide public room rentals, H.320 and H.323 support, gateway services, speed matching, streaming capabilities, and more) provides consistent, technologically advanced video conferencing products that keep companies around the world ahead of the curve.

### SAVVIS Solutions

SAVVIS' Intelligent IP Networking<sup>SM</sup> service is considered one of the top performing private networking solutions in the world. Constructed to deliver real-time data for the financial services industry, the SAVVIS network backbone is perfectly suited for any application that requires superior performance and maximum uptime like video conferencing requires.

Many companies have already invested significant sums of money into the equipment and manpower needed to manage a video conferencing solution. For these customers, the shift to a fully-managed solution may not be desirable. For these customers who wish to control all of the necessary equipment, SAVVIS can simply provide the underlying network transport for video conferencing. Customers will experience improved quality of the conference compared to their legacy provider and will maintain complete control over all other aspects of the solution.

### The InterCall/SAVVIS Partnership

InterCall was the first service provider in the industry to provide IP based video conferencing with Quality of Service (QoS) and MPLS solutions which came as a result of our partnering with SAVVIS. We continue to partner with companies that have superior services that match the quality, security and dependability that our customers have come to expect from using our services. By combining InterCall's innovative conferencing solutions with the power of SAVVIS' Intelligent IP Networking<sup>SM</sup> services, customers can take advantage of the leading IP-based video conferencing solution that delivers more reliability and better performance than any other available in the market. Through SAVVIS, InterCall still leads the way with Multimedia QoS packet loss and jitter SLA's that can't be beat.

As organizations around the world embrace the power of Internet video conferencing, InterCall and SAVVIS will continue to provide the level of support our clientele have come to expect from the global conferencing specialist for conferencing services and solutions built around networks for the next generation of business.

 InterCall is a subsidiary  
of West Corporation

AAP/EDE



## **InterCall/SAVVIS Intelligent Video Solutions**

### **PLUG & PLAY VIDEO NETWORK**

In conjunction with InterCall, SAVVIS will provide the Ethernet handoff at the customer premise to connect the IP video endpoint. Endpoints can reside on the SAVVIS Intelligent IP Network or on a customer-owned private network dedicated solely to video conferencing transport.

### **APPLICATION LEVEL SLA — SAVVIS HAS OPTIMIZED THE INTELLIGENT IP SERVICE FOR INTERCALL'S H.323 AND H.264 IP VIDEO CONFERENCING QUALITY**

All video conferencing traffic is delivered utilizing SAVVIS' Multimedia QoS level. Multimedia QoS guarantees H.323 IP throughput on your private IP port to guarantee the IP video call quality. SAVVIS Multimedia SLA also includes jitter and packet loss guarantees to assure optimal picture quality and consistent video performance.

### **SECURITY**

For all on-net endpoints, firewall access is configured so that only the following traffic is permitted:

- + Intra-VPN video
- + Scheduling/bridging access
- + Secure off-net calls using bridging services
- + Video management
- + Help desk testing

### **INTERCALL'S IP BRIDGING**

InterCall has added the newest products from Accord to our InterCall operations center that will perform through the SAVVIS Intelligent IP Network<sup>SM</sup> to provide interoperable H.320/H.323 collaborative solutions. The product integrations and advanced networking capabilities produce the synergistic environment necessary for InterCall to support seamless communications between IP and ISDN networks.

### **INTERCALL VIDEO RESERVATIONS – THE GOLD STANDARD IN ONLINE RESERVATIONS**

InterCall's web-based reservation, reporting and billing system gives you complete control over your video conferences. You can schedule, review, and modify calls with the click of a mouse. InterCall Video Reservations also allows you to notify participants of conference dates and times, launch both ISDN- and IP-based video conference calls, and request ala carte features for any video conference reservation. To learn more about InterCall's video conferencing capabilities visit [www.intercall.com](http://www.intercall.com).

To get in touch with an InterCall sales representative in your area and learn more about InterCall Video Conferencing , please visit [www.intercall.com/contact](http://www.intercall.com/contact) and enter your area code or call 1-800-603-9402.