

Cisco WebEx Training Center

With Cisco WebEx™ Training Center, provided by InterCall, you can:

- + Deliver effective training live or on demand.
- + Drive product adoption by offering your customers easy access to web-based training.
- + Educate your channel partners and field reps regularly, so they always have current information.
- + Train global employees to advance their skills, or push revenue-generating initiatives to market faster.

ENGAGE LEARNERS WITH LIVELY, INTERACTIVE INSTRUCTION

Share powerful presentations, stream media modules or live video, and even pass control to attendees to demo applications. Give students the chance to practice and review using in-class breakout sessions or hands-on labs before, during, or after class. Measure proficiency with robust testing, grading, and polling tools. Then leverage your investment by creating a digital archive of training sessions for self-paced study on demand.

DECREASE COSTS AND INCREASE REVENUE

Provide training for anyone, anywhere— without spending on venues and travel expenses. You'll save a bundle. You can even transform your training program into a strategic revenue center by using Cisco WebEx Online Classroom self-service registration and payment features.

WebEx Training Center Features

FLOATING PANELS

- + Deliver full-screen views for learners while you manage training sessions behind the scenes using floating panels. Track attendee activity, respond to questions presented in Q&A and chat, and review poll results.

MULTIMEDIA TRAINING CONTENT

- + Engage learners with Microsoft® PowerPoint® presentations that include animations, transitions, Adobe® Flash® 3D objects, and streaming video.

INFORMATION SHARING

- + Share documents, demonstrate software, and sketch ideas in real time on a whiteboard. Add interest by creating data and annotating on-the-fly.

HANDS-ON LAB

- + Connect online learners with remote computers, applications, and simulations before, during, or after live training sessions to reinforce learning with hands-on activities.

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AAP/EDE

BREAKOUT SESSIONS

- + Promote active learning by conducting multiple, simultaneous collaborative activities in small groups. Trainers can “walk around the room” and see how each group is doing.

THREADED Q&A

- + Boost interaction with threaded Q&A showing questions and related responses.

ATTENTION INDICATOR

- + Gauge student engagement with a visual attention indicator.

MULTIPLE PANELISTS

- + Bring in trainers from different locations to train collaboratively.

STREAMING VIDEO INTEGRATION

- + Engage learners and improve interaction with live video, using a web or video camera.

INTEGRATED AUDIO

- + Give attendees the flexibility to join a class using a toll or toll-free phone number and via call-in or call-back.

MICROSOFT OUTLOOK® INTEGRATION

Streamline scheduling using existing enterprise processes.

APIS AND STANDARDS SUPPORT

- + Extend your learning technology investments and ensure interoperability.

TESTING AND GRADING

- + Assess comprehension, measure proficiency, and share correct answers within a session. Use web-based test libraries for pre- and post-session training.

POLLS AND SURVEYS

Measure session effectiveness and gather feedback for future sessions.

REGISTRATION AND REPORTING

- + Simplify session registration and easily track attendance.

CROSS-PLATFORM SUPPORT

- + Access WebEx Training Center from different environments simultaneously, on Microsoft Windows®, Apple® Mac, Linux®, and Sun™ Solaris™ operating systems.



RECORD AND PLAYBACK

- + Record training sessions for reuse and review. Stream recordings within live sessions or post for learners to play back at their convenience.

ON-DEMAND MODULE*

- + Create, manage, deliver, and access training on demand. View sessions from the user-friendly player, with intelligent search, detailed tracking, file transfer, and integrated testing.

AUTOMATED ECOMMERCE

- + Create revenue-generating programs with self-service registration and payments.

LANGUAGES SUPPORTED

- + English, Spanish, Brazilian Portuguese, French, Italian, German, Japanese, Korean, and Chinese (simplified and traditional).

MOBILE ACCESS

- + Invite by text messaging: Invite participants to join the audio portion of the meeting via text messaging (available on all services with the exception of Cisco WebEx Support Center).
- + Join WebEx meetings from select smartphone browsers.

*Additional charges apply