

# InterCall Mobile Assistant

## Installation for Windows® Mobile 5.0 and 6.0



### For more information:

United States:  
800.374.2441  
www.intercall.com  
info@intercall.com

Canada:  
877.333.2666  
www.intercall.ca

There are two options for installing InterCall's Mobile Assistant onto your Windows Mobile phones: ActiveSync or Over-the-Air (OTA) directly to your phone. In order to utilize the ActiveSync process, you must have ActiveSync installed and operational between your computer and phone before attempting the installation. If not, please see the user guide for your phone.

### How to Install

- 1 Go to <http://mobile.intercall.com>.
- 2 Click **Download**.
- 3 Select the **Windows Mobile** platform.
- 4 Select your Windows Mobile phone from the selection presented. **ONLY** select your exact phone.
- 5 Select the application to download for your phone and the method you wish to use to install: ActiveSync or Over-the-Air.
- 6 Fill out the information page as completely as possible, as we will utilize this information to notify you of updates. The mobile phone number must be complete and correct.
- 7 If you selected Over-the-Air installation you will receive a text message with the URL link to download and install the application directly to your phone (MobileAssist-Setup.exe). If you did not select Over-the-Air then you will receive an email message with the URL link to download the application to your Windows workstation.
- 8 The URL will take you to a web service displaying the application information. Select **Download** to begin the install process.

### ACTIVESYNC INSTALLATION

- 1 After downloading the application to your Windows computer by following the steps above, you should have an application called MobileAssist-Setup.exe.
- 2 Run the downloaded application and accept the default settings for the installation. This will install two items to your phone: Microsoft Compact Framework 2.0 and the InterCall Mobile Assistant.
- 3 During the next ActiveSync session with your phone, the application will be installed. The phone will restart automatically to activate the installation.

### OVER-THE-AIR INSTALLATION

- 1 The URL within the SMS text message will initiate the download and install process to your phone.
- 2 The Mobile Assistant application will be downloaded to your phone and installed.



- 3 Depending on your phone, a restart may be required to complete the installation.
- 4 To begin utilizing the service, select the InterCall application from the list of programs on your phone.

## How to Remove

---

- 1 Open **Settings** and select **System** located at the bottom of your screen.
- 2 Click **Remove Programs**.
- 3 Select InterCall **MobileAssist**. (You may also choose to remove Microsoft .NET Compact Framework 2.0 if it is not required by any other application.)
- 4 Click **Remove** and respond to the screen prompts.