



Cisco Jabber IM for BlackBerry

Stay connected while mobile



For more information:

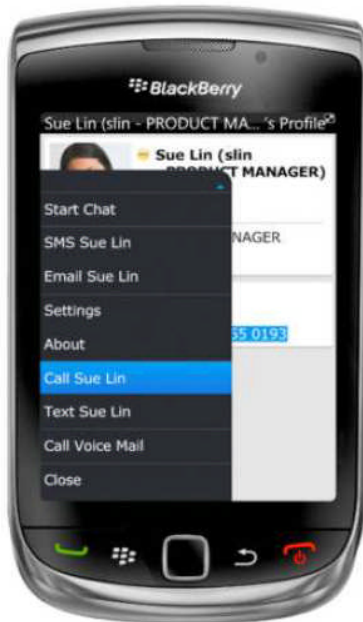
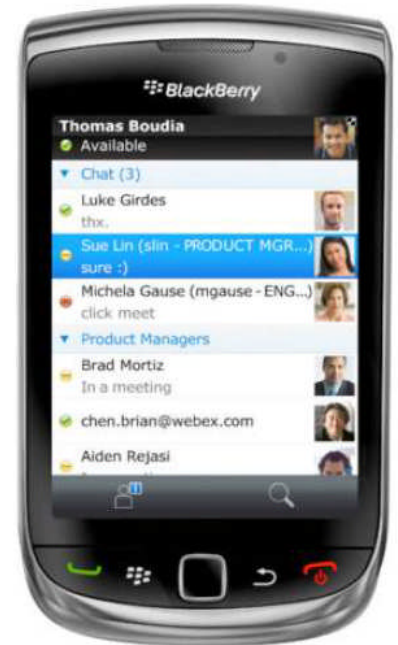
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PRESENCE AND INSTANT MESSAGING WHILE MOBILE

Cisco Jabber® IM for BlackBerry lets you reduce communication delays by knowing a person's availability with a presence status generated from multiple sources. With instant messaging (IM) and presence delivered to your BlackBerry via a free download users can:

- + Access their desktop IM contact list and take action with features such as click to IM, click to call, click to email, and click to text .
- + Join an instant Cisco WebEx meeting from an IM conversation.
- + Maintain security using Secure Sockets Layer (SSL) encryption and by connecting their BlackBerry directly to the Cisco IM infrastructure.



Cisco Jabber IM for BlackBerry lets you collaborate securely - even with colleagues outside your organization.

The application uses the widely accepted Extensible Messaging and Presence Protocol (XMPP) Internet and presence IM standard that supports communication with networks outside your organization. You are ensured of communication privacy with user authentication and 128-bit SSL encryption.



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FEATURES OF CISCO JABBER IM FOR BLACKBERRY

Presence

Standard presence status messages: Available, Away, Do Not Disturb, or a custom message

You can set your presence status so your contacts know whether or not you are available, helping them decide which method of communication they use to reach you.

System-generated presence status messages from the Cisco Jabber IM for BlackBerry application: Available, Away, Idle, In a meeting, and On the phone

The “In a meeting” presence status is mapped to the default calendar used on the BlackBerry device. “Away” is displayed when running the application in the background with no activity after a certain period of time (which you can set). “On the phone” status displays when you are on a call while running the application in the background.

Multiple resource login

You can log in to both Cisco Jabber IM for BlackBerry and a desktop IM client, so you can always keep your messaging applications open regardless of the device you are using. When you are logged into both, you will receive messages on both applications until you respond. When you respond, messages will be exchanged only with the device you used for your response.

Instant Messaging

Person to person

Start an IM conversation with anyone in your contact list with a single click.

Broadcast messages

Receive IMs that are broadcast to a group of people (requires Cisco WebEx Connect, not available with Cisco Unified Presence).

Offline messages

Send messages to contacts who are not signed in to their IM application (requires Cisco Unified Presence, not available with Cisco WebEx Connect).

Concurrent IM sessions

Maintain multiple IM sessions at once, and use the track pad or Menu button to swap between sessions.

Message categories

Open IM sessions and invitations to instant Cisco WebEx meetings are grouped in separate categories at the top of your list of contacts so that you can see them more easily.

Notifications

Cisco Jabber IM for BlackBerry enables you to receive notifications of new IMs even when the app is running in the background.

Notification preferences are stored on the BlackBerry device, so your settings can be different from those on your desktop application.

If your presence is set to “Do Not Disturb”, you have the option to disable audible notifications of new messages from the application.

Emoticons

Use emoticons in your IM sessions to express your mood and enrich your IM conversations.

Meetings

Join instant Cisco WebEx meeting

Join an instant Cisco WebEx meeting from an IM session with a desktop or Cisco WebEx Connect Web IM user.

A desktop user can invite you to an instant Cisco Ex meeting; this action launches the free Cisco WebEx Meetings for BlackBerry application (Figure 4) and connects you to the meeting to view shared content and collaborate with multiple participants.

Security

Policy enforcement

Cisco Jabber IM for BlackBerry, when used with Cisco WebEx Connect, honors applicable policies and configurations set by the administrator, including server-side IM logging, reporting (expected Q42011), and encryption.

Cisco Jabber IM For BlackBerry does not honor all policies set on Cisco Unified Presence. Refer to the administration guide for details.

Encryption

The encryption protocol is SSL 3.0.

Single sign on

Cisco Jabber IM for BlackBerry supports a federated Security Assertion Markup Language (SAML) 2.0 single-sign-on policy if required by your organization.

Chat History

An IM session and history is completely removed from the app and your BlackBerry

	smartphone after you close the IM session or log out of the app.
Contacts	
Contact List	Your contact list that you have created in Cisco Unified Personal Communicator or Cisco WebEx Connect is automatically added to Cisco Jabber IM for BlackBerry when you log in to the app. You cannot add contacts to your contact list from the Cisco Jabber IM for Blackberry application.
Groups	If you have created groups for certain contacts on your desktop or Web-based IM application, those groups are shown in the Cisco Jabber IM for BlackBerry app.
Profile	You can review a contact's profile information from your contact list or during a 1:1 chat with that individual. Profile information includes name, title, and contact information (Figure 5).
Communications options	You can click to call or send an email or SMS message by using the track pad or Menu button from within a contact's profile or an IM session with that individual.
Search	You can search for contacts by typing their name. The app searches your current contact list.
Connection	
Auto-reconnect	If you lose your data connection, Cisco Jabber IM for BlackBerry automatically tries to reconnect you to a Wi-Fi or cellular data connection.
Wi-Fi prioritization	The application automatically connects to a Wi-Fi network first, and then connects to other available networks (cellular, Wireless Application Protocol [WAP], WAP2, BlackBerry Internet Service [BIS], or BlackBerry Enterprise Server/Mobile Data System [BES/MDS]). This feature helps minimize unnecessary data or roaming charges.
Accessibility	
Color	The app supports color-contrast features and can display in grayscale.
Notification	You can set audio and visual notifications

of new IMs and instant meeting invitations.

Font

Font size changes that you make in the Settings menu of your BlackBerry device are applied to the Cisco Jabber IM for BlackBerry app.

DEVICE AND OPERATING SYSTEM SUPPORT

Supported BlackBerry Devices

- + Bold 9000, 9700, 9780, and 9650
- + Curve 8330 (requires upgrade to a supported OS), 8520, 8900, and 9330
- + Torch 9800
- + Tour 9630

Supported BlackBerry Operating Systems

- + OS 4.6
- + OS 4.7
- + OS 5.0
- + OS 6.0

Supported Cisco Desktop IM Applications

- + **Cisco WebEx Connect** 6.5, 6.6, 6.7, 7.0, and 7.1
- + **Cisco Unified Personal Communicator** 8.0 and 8.5
(Requires Cisco Unified Presence Server version 8.0 or 8.5)

Language Support: Cisco Jabber IM for BlackBerry uses the default language of the BlackBerry device language.

If the operating system language of the device is not supported, the application defaults to English.

- + Chinese (Traditional and Simplified)
- + Dutch (Netherlands)
- + English (United States)
- + French
- + German
- + Italian
- + Japanese
- + Korean
- + Portuguese (Brazil)
- + Russian
- + Spanish (Latin America)

ORDERING INFORMATION

Cisco Jabber IM for BlackBerry is free for organizations with a license to use Cisco Unified Presence or Cisco WebEx Connect. Administrators may download the application and distribute to end users through the organization's BlackBerry Enterprise Server or distribute a URL to end users that will allow them to manually download the application directly from their BlackBerry device.