

# Audio Conferencing



 **InterCall**<sup>®</sup>  
*Beyond Meeting Expectations*

*Audio conferencing solutions from InterCall. We have what you need to stay connected with people, no matter where they are in the world.*



# Audio Conferencing

Audio conferencing is a basic business communication tool and you expect it to be feature-rich, reliable and easy to use. For quick conversations with team members, critical service calls to customers and high-profile events, InterCall has a wide range of services that help you quickly, easily and professionally connect with anyone in the world.

## COMPREHENSIVE CONFERENCING SOLUTIONS

At InterCall, we are about making connections. Not only does InterCall provide more choices of audio conferencing services for everyday meetings, but our knowledgeable staff can help you with all aspects of your communication—from service consultation to technical assistance. Our innovative products, years of experience, customized solutions and personal attention combine to create services that help you build stronger relationships and make you more successful in your business.



InterCall has solutions to help you bring people together, from anywhere in the world, and get things done quickly. No matter what type of meeting you need to hold, InterCall's audio conferencing solutions give you a variety of features

supported by expert service. Whether it's access to an instant conference or working closely with our knowledgeable staff to plan and conduct a full-service investor relations call; you can count on InterCall to offer you easy-to-use conferencing solutions that help you deliver a great presentation.

## More Choices +

Need on-demand conferencing—anytime, anywhere? Looking for a professional, detail-oriented service that offers a wide selection of features to customize your calls? Whatever your audio conferencing needs, InterCall has a solution that will keep you connected.

- + **Reservationless-Plus®**—get instant access to a conference call whenever you need to bring people together. No reservations are required to use this always-on service, which is backed by the industry's only globally-deployed VoIP conferencing network. If you're using web conferencing, Reservationless-Plus is also integrated with our online solutions for easy management of your meeting from a single interface.
- + **Automated**—make a reservation for your call and conduct it without the assistance of an operator. By dialing your permanent toll-free number and entering your passcode, you and your participants are placed directly into the conference.
- + **Operator Assisted**—streamline and manage your most demanding conferences with this scalable, customized solution. No matter who your audience is, InterCall brings everyone together in one seamlessly planned, managed and executed event with the assistance of our expert operators. Reservations are made online or by personal consultation over the phone, and you can add extra features, like Q&A, recording or transcription, to ensure you get everything you need from your call.

- + **Direct Event<sup>SM</sup>**—take advantage of the scalability and customization of Operator Assisted combined with the convenience of automated-entry into the conference. Participants join your conference call by entering a passcode, eliminating the need to be connected by an operator. At any time, our operators are on-hand to offer assistance to you or your attendees. You can also select from over 40 features to tailor each Direct Event call to your business communication needs.

## International Options

No matter which audio conferencing service you use, InterCall offers multiple ways for your international participants to connect to your conference with local-number dialing, international toll-free or dial-out services. Our support teams in the U.S., Canada, Europe, Latin America and Asia Pacific provide dedicated 24/7 coverage to assist you, no matter where you're connecting.

## More Features +

When using Operator Assisted or Direct Event conferencing, you can choose from more than 40 features to get more from your meeting. Features include:

- + Confirmations
- + Communication line
- + Custom scripts
- + Event registration
- + Participant and playback reports
- + Polling
- + Q&A session
- + Recording and archive
- + Roll call
- + Streaming
- + Sub-conference
- + Transcription

*Enhance your calls by incorporating web conferencing. InterCall offers online meeting and event services so that everyone can see what you're talking about.*





## More solutions +

From the most basic conference to a complex investor relations call and everything in between, InterCall has what you need to communicate with people anywhere in the world. We have more innovative services, reliable technology and personal support that make it simple to meet with coworkers, customers, partners and vendors. You can count on InterCall to keep you connected.




800.374.2441

info@intercall.com

www.intercall.com



 InterCall is a subsidiary  
of West Corporation