

About InterCall



 **InterCall**[®]
Beyond Meeting Expectations

Global conferencing solutions from InterCall. More services, more options, more support and more success for your everyday meetings and online events.



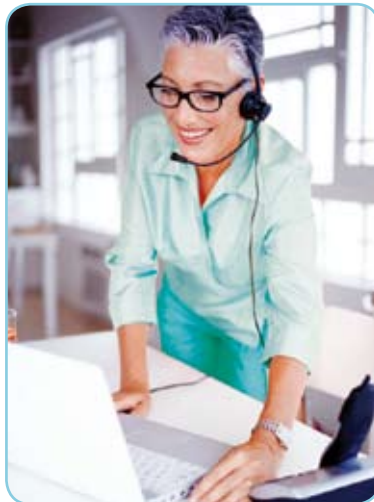
Connect on Every Level

Your communications needs change depending on who you have to meet with and what you want to discuss. From sales demos and team meetings to marketing seminars and investor relations calls, InterCall, the largest conferencing provider in the world, has a solution that will help you make better connections.

G L O B A L C O N F E R E N C I N G S O L U T I O N S

Stay Connected

In business, relationships are critical to getting the job done and doing it right. If you can't communicate effectively and efficiently with your internal teams, vendors, customers and partners, your business goes nowhere. InterCall's conferencing solutions help you stay connected to people, whether they are in another state, another country or just across town.



Since 1991, InterCall has offered the broadest range of services to support the changing needs of small and large businesses. We offer the widest variety of global solutions, through our proprietary products, as well as strategic partnerships with WebEx™ and Microsoft®, to give you multiple conferencing options and greater flexibility. All of our services are integrated, which provides truly seamless collaboration and service delivery.

More Options, More Service

With InterCall, you get everything in one place—from basic audio conferencing and collaborative web meetings to video conferencing and support for high-profile events. We have offices in the U.S., Canada, Europe, Latin America and Asia Pacific, so our dedicated 24/7 service teams are available to help you every step of the way. Or, for more control, InterCall Online lets you access reports, view billing information and manage accounts.

No matter what, you can count on our expert staff to consult with you and deliver the best service and features, helping you reach your business objectives.

So start making better connections by partnering with InterCall. We make it easy for you to engage employees, customers, colleagues or any other group that is critical to the success of your business...no matter where they are in the world.

Basic Connections +

InterCall has conferencing solutions for your everyday meetings so you can bring people together, from anywhere in the world, and get things done quickly. Our simple and reliable audio and web conferencing services help you connect with team members, sales prospects and vendors to just talk or share presentations, documents and software so everyone can see what you're talking about.

Audio Conferencing Services

- + **Reservationless-Plus®**—no reservations are required to use this always-on service, which is backed by the industry's only globally-deployed VoIP conferencing network. If you're using web conferencing, Reservationless-Plus is also integrated with our online solutions for easy management of your meeting from a single interface.
- + **Automated**—make a reservation for your call and use a dedicated dial-in number and passcode to enter the conference without operator assistance.

Web Conferencing Services

- + **InterCall Web Meeting**—enable better interaction and meet more often using our proprietary web conferencing product. It brings you a unified, collaborative meeting experience by integrating audio, web and video conferencing into one easy-to-use service.
- + **Microsoft® Office Live Meeting**, offered by *InterCall*—host online meetings using the web conferencing tool that is fully integrated with your entire Microsoft Office suite. Office Live Meeting gives you a flexible tool that suits the needs of all your meetings—large or small.
- + **MeetingCenter™**, powered by *WebEx*—meet with people around the globe with a tried-and-true service that is the world's most commonly used web conferencing tool. The interface is familiar and reliable, allowing you to have more productive meetings.

Enhanced Connections ++

It's not every day that you plan and conduct seminars or large events. When you really want to make an impact, you can use InterCall's advanced, interactive audio, web and video conferencing services that let you truly connect with your audience. From self-service event tools to full-service meeting management by InterCall experts, we provide all the options to help you deliver a great presentation.

Audio Conferencing Services

- + **Operator Assisted**—gives you added professionalism and features with the help of expert operators. This is the best service for large or high-profile calls.
- + **Direct Event**—get the speed of automated call entry while still engaging an operator to execute special functions like question and answer, dedicated assistance or any of our event features.

Web Conferencing Services

- + **InterCall Web Meeting**—host webinars with hundreds of people using intuitive tools that make it simple to plan and manage your event, deliver your message and follow-up afterwards.
- + **Mshow®**—utilize comprehensive event conferencing features, including streaming, slideshows and rich media or video integration.
- + **EventCenter™**, powered by *WebEx*—get everything you need to manage your online event, from planning the seminar to conducting the meeting to post-event follow-up.
- + **TrainingCenter**, powered by *WebEx*—deliver live, interactive training sessions with tools specifically designed with the virtual classroom in mind.
- + **SupportCenter**, powered by *WebEx*—transfer issues between reps, gather system information and diagnose desktop issues online.

Video Conferencing Services

- + **InterCall Video Conferencing**—add a personal touch when interviewing new employees, meeting with your most important clients, conducting teleclasses or broadcasting important messages to employees or the media. InterCall not only provides the multi-point video bridging service, but also can help you locate a public room rental, purchase your video equipment and manage the equipment after installation. Two service options give you the choice to either plan your video meeting in advance with Operator Assisted or eliminate the hassle of scheduling with Reservationless Video conferencing.

Event Services

If you're short on time and resources or just want some extra assistance to make sure your event is flawless, InterCall's expert event services team helps you plan, conduct and wrap-up your seminar so you can focus on your message. From recommending appropriate features and conducting rehearsals to monitoring the live event and gathering report information, our dedicated specialists work with you, ensuring a professional and successful event.





More+

No matter where you are in the world or what you need to communicate, InterCall has the tools you need to stay connected. You can depend on our years of experience, reliable technology, variety of solutions and personal support to help make your everyday meetings and specialized events successful.




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 InterCall is a subsidiary
of West Corporation